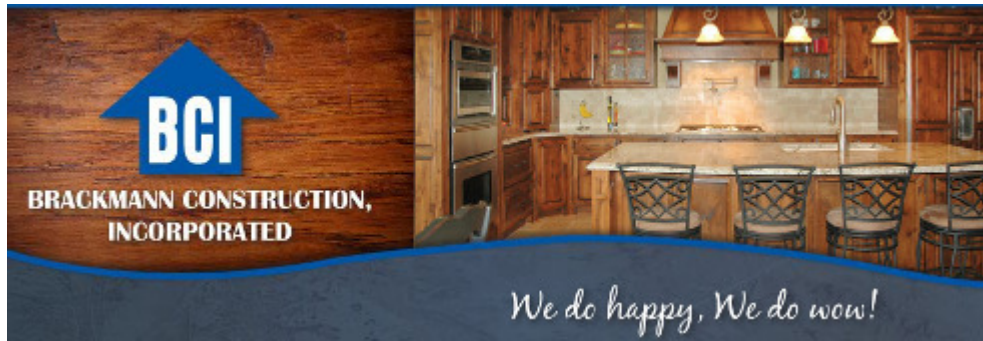


### *Steps to Restoration Projects*

Although we haven't been brought together under happy or conducive circumstances, we are confident we can work together for our common goal: reconstructing and restoring your home. We have the experience needed to evaluate the damage to your property and provide you an accurate estimate for the materials and labor required to restore your property. Here are the steps we take:

1. Meet Emergency Service Needs of the Customer
2. Evaluate Loss
3. Complete Estimate:  
A Restoration company should be chosen at this time. It is important to act quickly and continue moving forward before more damage occurs.
4. Pull Permit
5. Check status of Mechanicals
6. Demolition:  
As the process of reconstruction starts to happen, it is important to know that the rough-in mechanicals may require some additional time & materials. Often, more damage is found, and changes must be made to bring the structure up to code specifications. This can require additional time and materials.
7. Structural Damage Repairs Begin
8. Kilz/Seal Required Areas
9. Rough-In Inspection Occurs by the City or County:  
While the above steps are being completed, discussion will begin regarding the choices the homeowner will need to make to ensure the final steps of the project go smoothly. These choices will be related to



### *Steps to Restoration Projects*

internal items in the home such as cabinets, wall coverings, floor coverings, appliances, etc. Your Project Manager will guide through this process.

10. Insulation
11. Drywall
12. Cabinets, Doors, Trim, etc.
13. Paint, Stain, Wallpaper
14. Finish Mechanicals (HVAC, electrical, and plumbing)
15. Finish Hardware (outlets, switches, HVAC covers, door knobs, etc.)
16. General Clean
17. Floor Covering Installed
18. Final Clean
19. Final Inspection
20. Deliver Final Project and Complete Final Walk-through
21. Homeowner Moves In